Calum Walker

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Personal Statement

A hard-working friendly individual who always tries to finish whatever task he has been handed to the best of his abilities. Great knowledge of computers and office programs. Looking to progress my career in the Data Centre industry to further my knowledge while also providing a use for my already gained skills and experience.

Skills

- Excellent verbal skills.
- Great at working in a team.
- Working in a changing and busy environment.
- Experience in racking, patching, troubleshooting.
- Experience in large DC projects.
- Excellent people skills and task priority management.
- Extensive knowledge of Office Programs (Word, PowerPoint, Excel).

Training

- Certified Data Centre Technician Professional (CDCTP)
  Issuing authority: CNet Training
  Issued June 2024 Expired Dec 2027

- Certified Data Centre Technician (CDCT)
  Issuing authority: CNet Training
  Issued Feb 2020 Expired Dec 2023

- Regulated 3 Year TQUK Level 3/6 Award in First Aid at Work (RQF)
  Issuing authority: Green Cross Global
  Issued Mar 2022 · Expires Mar 2025

Experience

Data Centre Technician October 2020 – Current

Brightsolid – Derek Roy

Creating processes and procedures in line with Covid-19 and updating documentation, full audits of racks, equipment and cables, troubleshooting fibre and copper cabling systems and using appropriate testing equipment. Monitoring site power usage and ensuring alarms are responded to appropriately with on-call work. Along with all previous responsibilities.

Data Centre Technician (Trainee) September 2019 – April 2020

Brightsolid – Derek Roy

Monitoring site power usage and ensuring alarms are responded to appropriately. Installing, replacing, and troubleshooting cables and hardware, installations and decommissions in large projects. Performing hardware swap outs, handling data bearing devices, working directly with vendors and customers. Using pallet jacks or other assisted lifting equipment, recording site inventory and logging customer equipment deliveries.

Data Centre Apprentice June 2018 – September 2019

Brightsolid – Derek Roy

Routine checks on the Data Centre and all its facilities. Working within a ticket-based environment I ensure all jobs are completed to customer and internal standards with smart hands. Performing tours for customers around site. Escorting engineers and customers to perform work. Achieving full audits on equipment and cables, internal and customer patching and installing racks and equipment into the Data Hall. Troubleshooting connectivity issues, configurations utilizing SSH, Terminal Services/Remote Desktop Services. Configuration and replacement of network devices.

Retail Assistant & Stockroom Assistant January 2018 – June 2018

Primark - Lori

I would be working the stockroom in the morning, taking in stock with a pallet truck, then bringing up some of the stock for the departments to put around the store. Then at mid-day I'd be working the fitting rooms which involves keeping a keen eye on customers going in and out while taking their unwanted items and finally in the afternoon I'd be working lower ground tills, managing money and handling customers.

Education

North East Scotland College August 2015 - July 2017

HNC

Computing: Networking	B

NC

Computing Science	PASS

CCNA Routing and Switching

Routing and Switching Essentials Certificate	PASS

Oldmachar Academy August 2010 – May 2015

Intermediate 2

Computing Science	C

National 5

Administration and IT	C
Computing Science	C
English	C

National 4

Mathematics	PASS
Modern Studies	PASS
Business Management	PASS

References

Derek Roy
Data Centre Manager
Aberdeen Journals
Lang Stracht
Aberdeen
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